Young LGBT+ people have the right to access general services that are safe, inclusive and non-judgemental. In addition, they also have the right to services which specifically address their needs as an LGBT+ person, or someone questioning their gender or sexuality.

All commissioned public services that work with children and young people should demonstrate in their work that they meet the specific needs of young LGBT+ people. This should be evidenced through consultation, training, monitoring and evaluation.

**IN OUR RESEARCH:**

- 74% of LGBT+ young people said training on LGBT+ issues for people who give support is needed
- 100% of survey respondents said they are either currently accessing, or would like to access, an LGBT+ youth group
- 94% of survey respondents said that staff ‘respecting their identity’ was something that helped them to feel a service understood them
- 91% of respondents said that gender neutral toilets would make services more trans inclusive
- Monitoring sexual orientation and trans status was seen as important by over half of respondents
1. Ensure commissioners and decision makers have access to research and training to understand the needs of LGBT+ young people.

2. Encourage the commissioning of specific LGBT+ youth provision and creative forms of service delivery for LGBT+ young people. Use data on LGBT+ needs to commission targeted LGBT+ services for children and young people. Where possible, involve young people in the design of the specification for such services.

3. Require all providers of children and young people’s services to demonstrate consultation with a diverse cross-section of young people in service design, delivery and evaluation, and to provide evidence of this. Ensure that LGBT+ young people are involved in this work.

4. Ensure service specifications require providers to demonstrate that people working with young people have undertaken training in LGBT+ inclusion and equality as well as addressing and challenging stigma, prejudice and discrimination.

5. Commission training, support and accreditation/quality standards for children and young people’s services to ensure they meet the needs of young LGBT+ people.

6. Ensure service specifications require providers to monitor sexual orientation and gender identity. Ensure that this information is then used to best meet the needs of young LGBT+ people, including highlighting gaps in provision or reach and how these can be addressed.

7. Ensure service specifications require providers to demonstrate knowledge of, (and engagement in) partnership working with LGBT+ service providers, especially those with children and young people’s expertise.

8. Undertake or commission research into the needs of trans children and young people, and use this to inform future commissioning decisions.

9. Ensure your workplace recruits LGBT+ people into the workforce to ensure many perspectives and experiences help inform commissioning decisions.

10. Ensure your environment is an inclusive, safe place to work in, which sends out a positive inclusion message to partners and commissioned organisations, e.g. provide gender neutral toilets and changing facilities.